## Chapter 18

Measures of Association


## Learning Objectives

## Understand . . .

- How correlation analysis may be applied to study relationships between two or more variables
- The uses, requirements, and interpretation of the product moment correlation coefficient.
- How predictions are made with regression analysis using the method of least squares to minimize errors in drawing a line of best fit.


## Learning Objectives

## Understand . . .

- How to test regression models for linearity and whether the equation is effective in fitting the data.
- Nonparametric measures of association and the alternatives they offer when key assumptions and requirements for parametric techniques cannot be met.


## Invalid Assumptions

"The invalid assumption that correlation implies cause is probably among the two or three most serious and common errors of human reasoning."

Stephen Jay Gould paleontologist and science writer

## PulsePoint: Research Revelation

The percent of students using a credit card for college costs due to convenience.

## Measures of Association: Interval/Ratio Data

## Business Research Methods

| Pearson correlation coefficient | For continuous linearly related <br> variables |
| :--- | :--- |
| Correlation ratio (eta) | For nonlinear data or relating a main <br> effect to a continuous dependent <br> variable |
| Biserial | One continuous and one dichotomous <br> variable with an underlying normal <br> distribution |
| Partial correlation | Three variables; relating two with the <br> third's effect taken out |
| Multiple correlation | Three variables; relating one variable <br> with two others |
| Bivariate linear regression | Predicting one variable from another's <br> scores |

# Measures of Association: <br> Ordinal Data 

discordant

## Measures of Association: Nomina <br> Data

| Phi | Chi-square based for 2*2 tables |
| :--- | :--- |
| Cramer's V | CS based; adjustment when one table <br> dimension >2 |
| Contingency coefficient C | CS based; flexible data and distribution <br> assumptions |
| Lambda | PRE based interpretation |
| Goodman \& Kruskal's tau | PRE based with table marginals <br> emphasis |
| Uncertainty coefficient | Useful for multidimensional tables |
| Kappa | Agreement measure |

## Researchers Search for Insights

Burke, one of the world's leading research companies, claims researchers add the most value to a project when they look beyond the raw numbers to the shades of gray...what the data really mean.


## Pearson's Product Moment Correlation r



Is there a relationship between $X$ and $Y$ ?

What is the magnitude of the relationship?

What is the direction of the relationship?

## Connections and Disconnections

"To truly understand consumers' motives and actions, you must determine relationships between what they think and feel and what they actually do."

David Singleton, vp of insights
Zyman Marketing Group

## Scatterplots of Relationships



## Scatterplots






## Diagram of Common Variance



# Interpretation of Correlations 



## $X$ causes $Y$

Y causes $X$

> X and Y are activated by one or more other variables
$X$ and $Y$ influence each other reciprocally

## Artifact Correlations



## Interpretation of Coefficients

A coefficient is not remarkable simply because it is statistically significant!

It must be practically meaningful.


## Examples of Different Slopes



## Concept Application

| $X$ <br> Average Temperature (Celsius) | $Y$ <br> Price per Case <br> (FF) |
| :---: | :---: |
| 12 | 2,000 |
| 16 | 3,000 |
| 20 | 4,000 |
| 24 | 5,000 |
| Mean =18 Mean $=3,500$ |  |

## Plot of Wine Price by Average <br> Temperature



## Distribution of $Y$ for Observation of $X$

## Wine Price Study Example



## Least Squares Line: Wine Price Study



## Plot of Standardized Residuals




## Prediction and Confidence Bands




## Testing Goodness of Fit

$Y$ is completely unrelated to $X$ and no systematic pattern is evident

There are constant values of $Y$ for every value of $X$

The data are related but represented by a nonlinear function

## Components of Variation




## Coefficient of Determination: $r^{2}$

Total proportion of variance in Y explained by X
Desired $r^{2}$ : $80 \%$ or more

## Chi-Square Based Measures



## Proportional Reduction of

 Error Measures| What is your opinion about capping executives' salaries? |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occupational Class | Cell <br> Count <br> Row | signation | Favor | Do Not Favor | Row Total |  |
|  | Man |  | $\begin{aligned} & 1,1 \\ & 90 \\ & 82.0 \end{aligned}$ | $\begin{aligned} & 1,2 \\ & 20 \\ & 18.0 \end{aligned}$ | 110 |  |
|  | Whit | ollar | $\begin{aligned} & \hline 2.1 \\ & 60 \\ & 43.0 \end{aligned}$ | $\begin{aligned} & 2,2 \\ & 80 \\ & 57.0 \\ & \hline \end{aligned}$ | 140 |  |
|  | Blue collar |  | $\begin{aligned} & \hline 3.1 \\ & 30 \\ & 20.0 \\ & \hline \end{aligned}$ | $\begin{aligned} & 3,2 \\ & 120 \\ & 80.0 \end{aligned}$ | 150 |  |
|  | Column Total |  | $\begin{gathered} 180 \\ 45.0 \% \end{gathered}$ | $\begin{aligned} & 220 \\ & 55.0 \% \end{aligned}$ | $\begin{aligned} & 400 . \\ & 100.0 \% \end{aligned}$ |  |
| Chi-Square | Value |  |  | d.f. |  | Significance |
| Pearson Likelihood ratio |  | $\begin{array}{r} 98.386 \\ 104.965 \end{array}$ |  | $\begin{aligned} & 2 \\ & 2 \end{aligned}$ |  | $\begin{aligned} & .00000 \\ & .00000 \end{aligned}$ |
| Minimum expected frequency 49.500 |  |  |  |  |  |  |
| Statistic |  | Value | ASEI |  |  | Approximate Significance |
| Lambda: |  |  |  |  |  |  |
| Symmetric |  | . 30233 | . 03955 | 6.77 |  |  |
|  |  | . 24000 | . 03820 | 5.69 |  |  |
| With opinion dependent |  | . 38889 | . 04555 | 7.08 |  |  |
| Goodman \& Kruskal tau: |  |  |  |  |  |  |
| With occupation dependent With opinion dependent |  | . 11669 | . 02076 |  |  | .00000** |
|  |  | . 24597 | . 03979 |  |  | . $00000{ }^{\circ}$ |

## Statistical Alternatives for Ordinal Measures



Calculation of Concordant (P), Discordant (Q), Tied (Tx,Ty), and Total Paired Observations: KeyDesign Example


## KDL Data for Spearman's Rho

|  | Rank By |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Panel x | Psychologist y | d | $\mathrm{d}^{2}$ |
| Applicant | 3.5 | 6.0 | -2.5 | 6.25 |
| 1 | 10.0 | 5.0 | 5.0 | 25.00 |
| 2 | 6.5 | 8.0 | -1.5 | 2.52 |
| 3 | 2.0 | 1.5 | .05 | 0.25 |
| 4 | 1.0 | 3.0 | -2 | 4.00 |
| 5 | 9.0 | 7.0 | 2.0 | 4.00 |
| 6 | 3.5 | 1.5 | 2.0 | 4.00 |
| 7 | 6.5 | 9.0 | -2.5 | 6.25 |
| 8 | 8.0 | 10.0 | -2 | 4.00 |
| 9 | 5.0 | 4.0 | 1.0 | $\frac{1.00}{57.00}$ |
| 10 |  |  |  |  |
|  |  |  |  |  |

## Key Terms

- Artifact correlations
- Bivariate correlation analysis
- Bivariate normal distribution
- Chi-square-based measures
- Contingency coefficient C
- Cramer's V
- Phi
- Coefficient of determination (r2)
- Concordant
- Correlation matrix
- Discordant
- Error term
- Goodness of fit
- lambda


## Key Terms

- Linearity
- Method of least squares
- Ordinal measures
- Gamma
- Somers's d
- Spearman's rho
- tau b
- tau c
- Pearson correlation coefficient
- Prediction and confidence bands
- Proportional reduction in error (PRE)
- Regression analysis
- Regression coefficients


## Key Terms

- Intercept
- Slope
- Residual
- Scatterplot
- Simple prediction
- tau

